



COVID-19 Safety Plan

Haunted Calgary's very first priority is the safety of the incredible men, women, and children on our Scream Team and the guests who visit our attraction. We recognize that guests, volunteers, and staff put trust in us to provide a scary, fun, and above all, safe experience. We take this responsibility seriously. We always have, and we always will. The COVID-19 pandemic has changed the way the world operates, and haunted houses are no exception. Haunted Calgary has been closely monitoring the situation including government policy and recommendations, World Health Organization data and recommendations, and Alberta Health Services recommendation, as well as best practices from the haunted attraction industry.

Our COVID-19 Safety Plan has been designed to meet or exceed local guidelines for the Calgary area, Rocky View County, and Alberta. It is meant to guide and indicate the measures we're committed to in keeping our employees, volunteers, loyal guests, and community safe. It relies on the best available science on infectious disease mitigation, COVID-19 epidemiology, and sanitation methods, but our Safety Plan is a living document and will continue to be updated as needed. The most current version of this plan will be available for download at www.hauntedcalgary.org.

Guest Protocols

Guests must adhere to the following protocols:

- Show proof of vaccination.
 - Single dose accepted until October 25 if received 2 weeks before time of attendance.
 - Double doses required after October 25.
 - OR show documentation of a medical exemption.
 - OR show proof of a privately-paid negative PCR or rapid test within 72 hours of attendance.
- Wear a mask over your nose and mouth at all times.
- Purchase a ticket online, in advance, to reduce contact.
- Stay in your vehicle and enter our virtual queue. Remain in your vehicle until you receive a text message that we are ready for you to enter.
- Maintain at least 2m (6') of physical distance from other guests outside of your party, and from our Scream Team members. This includes time spent in line, washrooms, or in the attraction.
- Guests must remain at home if they feel ill, have travelled outside of Canada in the past 14 days, or have come in contact with a suspected case of COVID-19 in the past 14 days.
- Guests must attend with others from within their household or regular cohort if they live alone. Maximum group size is 6 people.
- Sanitize your hands upon entry and exit.
- Do not touch props, actors, walls, etc.
- Guests must answer COVID-19 screening questions before entry, as described in Appendix 1.

Attraction Design and Sanitization Protocols

The walk-through haunted attraction for our 2021 season has been designed to maintain adequate social distancing and prevent contact to every degree possible.

The following protocols will limit opportunity for disease transmission:

- Guest attendance has been limited to 1/3 of fire capacity limit (67 people).
- Groups of guests will be spaced out at 60-120 second intervals, preventing contact between groups. The attraction is designed as a uni-directional maze with 8' walls so groups will be fully excluded from each other.
- Scare zones outfitted with plastic barriers will create further physical separation of guests and Scream Team, as well as between Scream Team members.
- High-touch surfaces will be sanitized regularly. All props that require or encourage contact have been removed for this year.
- Resources, such as walky-talkies, will be fully sanitized between uses and labelled with the name of assigned individuals. Such resources will not be shared.
- Contact-free ticketing will be required, with online advance ticket sales.
- Supplies, props, and materials will be assigned to particular Scream Team members as much as possible. If supplies must be shared, they will be sanitized regularly between each use.
- COVID-19 safety protocols will be well-advertised on our website and as part of our ticketing process. Guests will actively accept our terms via electronic signature.
- COVID-19 safety protocols will be a part of Haunted Calgary's social media strategy for 2021, providing frequent reminders.
- COVID-19 safety protocols will be the focus of staff and volunteer training.
- Masks or face shields will be provided to staff and volunteers if they do not have their own. They will be available to guests for purchase.

Scream Team (Staff and Volunteer) Protocols

The following protocols will be implemented by the staff and volunteers of Haunted Calgary:

- Scream Team members must show proof of vaccination.
 - Single dose accepted until October 25 if received 2 weeks before time of attendance.
 - Double doses required after October 25.
 - OR show documentation of a medical exemption.
 - OR show proof of a privately-paid negative PCR or rapid test with 72 hours of attendance.
- Scream Team members are strongly encouraged to receive two doses of COVID-19 vaccination at least two weeks prior to their first shift at Haunted Calgary. If vaccination is not possible, and valid medical exemption is provided or proof of a negative test is provided, Haunted Calgary management will assess the risk of participation, casting in the lowest-risk position possible or possibly declining participation for this season to maintain safety for our whole Scream Team.
- Scream Team will remain in scare zones to minimize potential for transmission. Where possible, with existing cohorts (e.g. family members) will be kept together.

- Scream Team members must social distance, maintaining a minimum 2m (6 feet) distance from guests and other Scream Team members.
- Plastic barriers will be installed in scare zones.
- Scream Team members must self-screen each day, using the questionnaire in Appendix 1. If answering yes to any of the screening questions, the Scream Team member must call in sick and self-isolate for 14 days or until a negative COVID-19 test result is obtained.
- Scream Team will be scanned using a contact-free thermometer at the start of each shift. If a temperature exceeds 38 degrees Celsius (100.4 degrees Fahrenheit), that Scream Team member will be asked to go home and self-isolate for 14 days or until a negative COVID-19 test result is obtained.
- Scream Team members will be asked to ensure their emergency contact information is up to date during the recruitment process, and will be asked to update Haunted Calgary management if it changes at any time throughout the season.
- Scream Team members will be cross-trained to allow seamless operation in the event someone is feeling under the weather so Scream Team members can feel confident calling in sick if necessary.
- Scream Team members must wear a mask at all times when at the attraction. Costuming and attraction design will support the incorporation of non-medical masks.
- Scream Team members will be provided with hand sanitizer in each Scare Zone and are encouraged to wash their hands and/or use sanitizer often, including at the start and end of their shift and after contact with high-touch surfaces.
- Scream Team members will be assigned responsibility for cleaning and sanitization.
- Costumes and masks will be assigned to individuals and may not be shared, unless they can be fully cleaned and sanitized between use.
- Each Scream Team member is responsible for fully sanitizing their costume, masks, and props between every shift.
- Makeup may not be shared.
- Scream Team members must bring their own water bottle, labelled with their name, and may not be shared.
- Food may not be shared. Scream Team should bring their own food for breaks.
- Scream Team members who are considered high risk due to underlying chronic illness or other factors are encouraged not to apply for our 2021 season.
- Team meetings will be completed via Zoom or other online platform whenever possible.
- Scream Team must be pre-assigned for each shift by management.
- Scream Team members must check in with their supervisor at the start of every shift and before leaving each shift. At the start of their shift, they will be asked to verbally confirm their answers to the Self-Assessment Screening Tool found in Appendix 1. Paper copies will not be filled out to reduce physical contact.
- Sanitizer wipes will be provided. Scream Team members are encouraged to clean all personal items such as keys, phones, water bottles, etc. at the start and end of their shifts.

Appendix 1 — COVID-19 Self-Assessment Screening Tool

*This tool has been adapted from the [Alberta Health Services Daily Fit for Work or Visitor Screening Questionnaire](#)

Haunted Calgary requires you to verbally answer the questions in the below questionnaire to assist in determining your fitness to work or volunteer during the COVID-19 pandemic to provide a safe environment for all staff, volunteers, guests, and our community.

The information requested in this questionnaire is collected under the authority of FOIP section 33 (c) and will be used solely for the purposes of determining fitness for work, fit for work screening compliance, and workforce planning during the COVID-19 pandemic. If you have questions related to privacy or collection of information contact Christine Campbell, Creative Director of Haunted Calgary, at 587-894-0666 or info@hauntedcalgary.org.

You must follow hand hygiene protocols and remember to clean your keys, phone, computers, and other personal items.

The questionnaire relates only to **new** symptoms or a **worsening** of symptoms related to allergies, chronic, or pre-existing conditions. Those with symptoms related to pre-existing conditions or allergies can still go to work.

Risk Assessment: Screening Questions

1.	Do you have any of the following symptoms which are new or worsened if associated with allergies, chronic, or pre-existing conditions: fever, cough, shortness of breath, difficulty breathing, sore throat, and/or runny nose?	Yes	No
2.	Have you returned to Canada from outside the country (including the USA) in the past 14 days?	Yes	No
In the past 14 days, at work or elsewhere, while not wearing appropriate personal protective equipment:			
3.	Did you have close contact* with a person who has a probable** or confirmed case of COVID-19?	Yes	No
4.	Did you have close contact* with a person who had an acute respiratory illness that started within 14 days of their close contact* to someone with a probable** or confirmed case of COVID-19?	Yes	No
5.	Did you have close contact* with a person who had an acute respiratory illness who returned from travel outside of Canada in the 14 days before they became sick?	Yes	No

If you answer "YES" to any of the above, you are not permitted to attend work or volunteer at this time and you must self-isolate for 14 days, or until you receive negative COVID-19 test results, whichever comes first. Complete the Self-Assessment Tool at ahs.ca/covid to determine your need for COVID-19 testing. Please inform **ALL** managers/leads you report to (both within Haunted Calgary and outside).

If you answer "NO" to all of the above, you can proceed to work or volunteer. If you develop any of the above symptoms, please alert your supervisor immediately and return home.

*Close contact includes providing care, living with or otherwise having close prolonged contact (within 2 meters) while the person was ill, or contact with infectious bodily fluids (e.g. from a cough or sneeze) while not wearing recommended personal protective equipment.

**Probable case is a person with critical illness who had close contact to a lab-confirmed COVID-19 case, while not wearing appropriate personal protective equipment, OR a person with clinical illness who meets the COVID-19 exposure criteria, AND in whom laboratory diagnosis of COVID-19 is inconclusive. Clinical illness of a probable case is new onset/exacerbation of following symptoms: fever (over 38 degrees Celsius), cough, shortness of breath/difficulty breathing, sore throat, or runny nose. Exposure criteria for a probable case is a person who, in the 14 days before onset of illness: had any history of travel outside of Canada; OR had close contact with a confirmed or probable case of COVID-19; OR is a close contact of a traveler with acute respiratory illness who returned from outside Canada in the previous 14 days; OR had a laboratory exposure to biological material (e.g. primary clinical specimens, virus culture isolates) known to contain COVID-19.



September 16, 2021

Safety has always been the top priority of Haunted Calgary. Whether it's fire safety, building safety, or COVID-safety, the health and wellness of our Scream Team and our guests guides everything we do. That is our Scary Safe Promise to you.

Our stringent COVID-19 Safety Plan has exceeded government mandates all along, and the only thing we were lacking was the logistical support of our government to provide proof of vaccination.

Now, with the support of Alberta Health Services and the Restrictions Exemption Program, Alberta businesses and social enterprises like us have the ability to make decisions that will best limit risk of serious outcomes, to both physical and mental health, as well as business operations.

Haunted Calgary is thrilled to announce that we will participate in the Restrictions Exemption Program. Effective immediately, to volunteer with or attend Haunted Calgary events, we will require (for people ages 12 and over):

- Proof of vaccination
 - Single dose accepted between September 20 and October 25 if received 2 weeks before time of service.
 - Double doses required after October 25
- Documentation of a medical exemption
- Proof of a privately-paid negative PCR or rapid test within 72 hours of service.

Vaccination is an important part of keeping Haunted Calgary fun without real-life scares. But, it's only one part. Haunted Calgary's COVID-19 Safety Plan also requires:

- Masks must be worn over the nose and mouth at all times.
- Tickets must be purchased online.
- Virtual queues will be enabled. Please wait in your vehicle until you are called to the box office.
- You must maintain at least 2m (6') of physical distance at all times from anyone not in your immediate group.
- Haunted houses are best experienced in small groups. Please come only with members of your own household or cohort if you live alone. Maximum group size is 6.
- Physical barriers will be in place where interaction with our Scream Team would be required.
- Groups will be spaced far enough apart that interaction should not occur- in other words, you're alone with our monsters! Our capacity has been greatly reduced to accommodate.
- Please do not touch our props, walls, etc. We have removed props that require contact.
- You will be asked to sanitize your hands directly prior to entry and again at the exit.
- Do not attend if you feel sick, have symptoms of COVID-19, or have known exposure to COVID-19.

All in all, we're striving to create a private horror experience for you that is safe, fun, and thrilling. All policies are subject to change. Please check our website for current policies prior to coming.

If you have any questions about our Scary Safe Promise, I invite you to reach out to me directly at info@hauntedcalgary.org.

A handwritten signature in black ink that reads "Christine Campbell".

Christine Campbell
Creative Director, Haunted Calgary

*Haunted Calgary's policies may differ from those of our hosts at New Horizon Mall. All parties must adhere to the more stringent policy should there be any differences.